
Misys centralises hosting services to create more efficient IT infrastructure.

iomart



“There’s an underlying professionalism at work with everything we do with iomart Hosting. This has provided an important level of reassurance for our auditors, our insurers and our customers. Misys considers iomart Hosting to be a partner not a provider.”

- Phil Davies, Director IS for Misys UK & EMEA



iomart customer case study

iomart becomes exclusive hosting provider for Misys corporate headquarters

industry

Finance, Banking and Investment.

Objective

To create an exclusive relationship with one hosting provider

Solution

Fully virtualised platform including Netapp for SAN, with internal private cloud.

Benefits

- Centralised and more efficient IT systems
- Improved stability of equipment
- Reduced costs and physical footprint
- Global, round-the-clock contact with DC



Misys plc (FTSE: MSY.L) is a global market leader delivering application software and services for banking, treasury and capital markets. Employing more than 4,000 people, the company serves 1,300 customers in over 120 countries, including all of the world’s top 50 banks. Leading analyst firm, Gartner has positioned Misys as a leader in its Magic Quadrant for both “Treasury & Trading Systems” and International Retail Core Banking.



One host

To provide innovative, integrated solutions for the financial services industry Misys needs to have a strong and responsive corporate IT infrastructure itself. Over the past few years Misys has been consolidating its various UK offices into one central efficient corporate headquarters in Paddington, London. At the beginning of 2011 the company reviewed its hosting services and decided to create an exclusive relationship with one of its providers, iomart Hosting. iomart Hosting's London data centre has in essence become Misys' European data centre.

Phil Davies, Director IS for Misys UK & EMEA, explains: "We operate on the basis of a 'one-Misys' culture and the decision to go with a single direct provider of hosting is another symbol of that ethos. We already had a relationship with iomart Hosting and were impressed. The decision to use them as our sole host has proved the right one. As soon as the relationship was formalised, the benefits were tangible. There was an immediate improvement in the stability of our equipment and complete engagement with our business objectives."

The consolidation of its hosting provision has proved successful for Misys in the UK and will be considered for other key locations globally in the future.

iomart Hosting owns and manages its secure data centre network. Dedicated on-site NOC teams manage and monitor customers' mission-critical systems 24 hours a day, 7 days a week. This technical support is vital to Misys as a global operator.

"This round the clock support fits in completely with our global presence," says Phil. "Our IT teams can contact the data centre night or day wherever they are around the world."

Virtualisation and the cloud

iomart Hosting supports a fully virtualised platform including Netapp for SAN, with an internal private cloud. This platform hosts all of the Misys HR, finance and business intelligence functions, plus the company's Enterprise Resource Planning for the UK and EMEA.

Phil Davies explains: "The benefits of virtualisation and private cloud for Misys go hand-in-hand. It has massively reduced not only our physical footprint but also the associated costs. It gives us greater agility and flexibility, allowing us to be much more responsive to demands for change in the IT infrastructure as the business grows and adapts to what our customers want."

We use enterprise-class hardware which feeds through to high availability and recoverability. Our whole critical IT structure is safeguarded by the controls and security that iomart Hosting has in place."

Sarah Haran, managing director of iomart Hosting, adds: "Integration is at the heart of everything that Misys does, so our task at iomart Hosting was to continue that philosophy through to the virtualised platform. We work hard to architect solutions that support our clients' business requirements rather than those that are just easiest to implement."

Like other large enterprises Misys is mindful of its obligation to reduce its carbon footprint. How the company configures its IT infrastructure is also an integral part of that policy. "The adoption of virtualisation has contributed significant improvements in that area," Phil Davies adds.

Keeping the auditors happy

The data centre infrastructure and reliability and security provided by iomart Hosting also has another very important benefit to Misys.

"There's an underlying professionalism at work with everything we do with iomart Hosting," Phil Davies explains. "This has provided an important level of reassurance for our auditors, our insurers and our customers."

He concludes: "There's a real depth to our engagement. Misys considers iomart Hosting to be a partner not a provider."

To find out more about Misys visit www.misys.com

"We already had a relationship with iomart Hosting and were impressed. The decision to use them as our sole host has proved the right one. As soon as the relationship was formalised, the benefits were tangible. There was an immediate improvement in the stability of our equipment and complete engagement with our business objectives."